

## **BEST PRACTICES FOR PARTICIPATING IN THE EAST HIGH SCHOOL SCARLET CELEBRATION 5/14/2021**

### **INTERNET QUALITY**

*(This is the most common cause of challenges during streamed events!)*

- The event stream will be broadcast at a resolution of 1080p. We recommend a minimum bandwidth of **7Mbps** to allow viewing at this same high quality. If you have slightly lower internet speed, you will likely still be able to view the event but it will be at a lower quality.
- If viewing on a computer, a wired internet connection is typically recommended versus wireless.

### **CHAT FEATURE**

- During the event, you will see a chat window to the right of the video player. If you are logged into a Vimeo account, you will automatically be logged into the chat and can start posting messages.

If you are not logged in and you wish to participate, you will need to enter your name and accept Vimeo's Terms and Conditions and Privacy Policy before selecting **Join**.

### **Q&A**

- Below the main video player, there are 3 dots. If you click on that it will give you the option to chat: this is where you can submit a question. You will need to enter your name first.

### **AUDIO DOUBLE CHECK**

- Ensure the volume is set to an appropriate level on both your computer and within the Vimeo player, and that neither controls are muted.
- If using headphones, ensure that they are plugged in completely.
- Make sure that your listening device is set as the default device on your machine. On a computer, this setting is normally accessed by right clicking on the speaker in the bottom right hand corner of your machine.

### **SECURITY SETTINGS**

- Within the Event Website, Vimeo will be used to broadcast this event. While unlikely, there is a small chance that your work environment might not permit the viewing of videos on a Vimeo player. Should you encounter the video being blocked, please contact your IT department and ask them to change your security settings so that you can participate in this event, using the Vimeo player.